



protect. teach. love.®

2-Way Interior Cat Door

installation guide



Model Number
CC10-050-11

Scanned + Archived
By:
FindMyManual.org

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Knoxville, TN 37932
1-800-732-2677
www.petsafe.net
L400-1940
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PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

IMPORTANT SAFETY INFORMATION

Explanation of Attention Words and Symbols used in this guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠ CAUTION

CAUTION, used with the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE

NOTICE is used to address safe use practices not related to personal injury.

⚠ WARNING

- When children are present in the home, it is important to consider the pet door during child proofing activities, the pet door may be misused by a child resulting in the child accessing potential hazards that may be on the other side of the pet door. Purchasers/Homeowners with swimming pools should ensure that the pet door is monitored at all times and that the swimming pool has adequate barriers to entry. If a new hazard is created inside or outside of your home, which may be accessed through the pet door, Radio Systems® Corporation recommends that you properly guard access to the hazard or remove the pet door. The closing panel or lock, if applicable, is provided for aesthetic and energy efficiency purposes and is not intended as a security device. Radio Systems® Corporation will not be liable for unintended use and the purchaser of this product accepts full responsibility for oversight of the opening it creates.
- Power Tools. Risk of severe injury; follow all safety instructions for power tools. Be sure to always wear proper safety equipment.

⚠ CAUTION

- The user, prior to installation, must become familiar with all building codes that may affect the installation of the pet door and determine, along with a licensed contractor, its suitability in a given installation. This pet door is not a fire door. It is important for the owner and contractor to consider any risks that may be present inside or outside of the pet door, and any risks that may be created by subsequent changes to your property and how they may relate to the existence and use,
- If cutting a metal surface, be aware of sharp edges to prevent injury.

NOTICE

- Keep these instructions with important papers; be sure to transfer these instructions to the new owner of the property.
- If homeowner's door or other application is not level, the pet door must be marked level to swing properly.
- When applying cutting template there should be a minimum of 3" between the bottom and sides of the door and the outer edge of the template to maintain the structural integrity of the door.
- Make sure there is nothing underneath the door where you will be drilling the holes or cutting out opening.
- Use a manual screwdriver to tighten screws. Do not overtighten. Overtightening can warp the pet door frame.

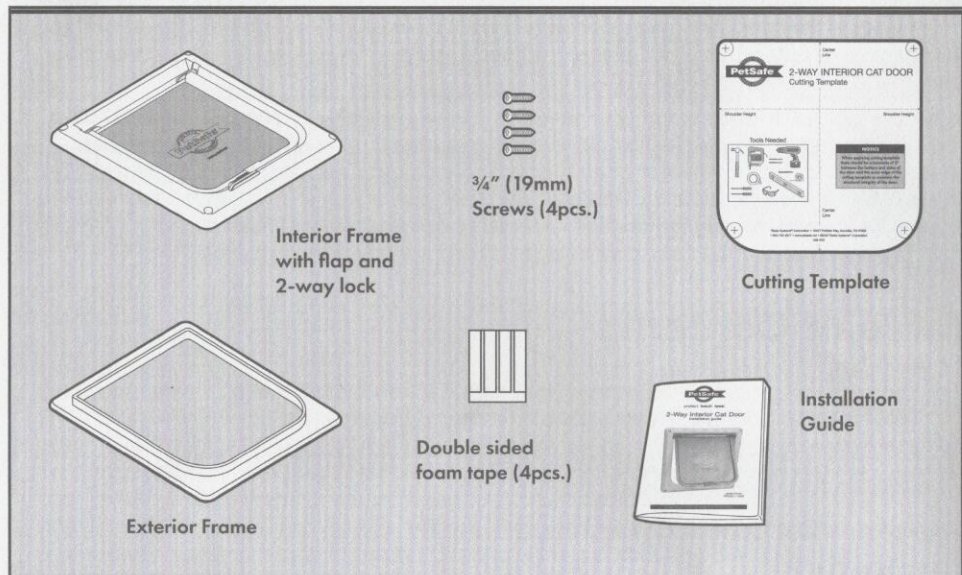
Thank you for choosing the PetSafe® Brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools enhance the relationship between pets and their owners. If you have any questions about our products or training your pet, please visit our website at www.petsafe.net or contact our Customer Care Center at 1-800-732-2677.

To get the most protection out of your warranty, please register your product within 30 days at www.petsafe.net. By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at www.petsafe.net.

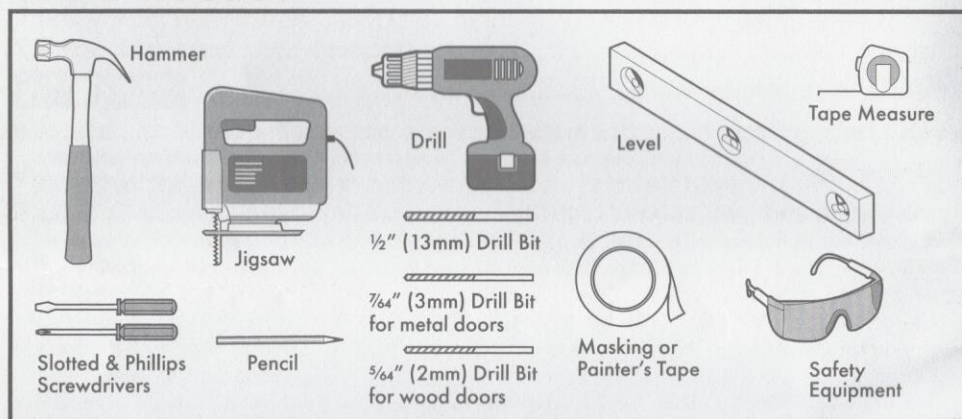
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Kit Includes



Tools Needed



NOTE: The 2-Way Cat Door can be installed in most interior doors and walls. Installation in thinner or thicker applications may require additional skills, tools and materials (such as wood framing and hardware).

Key Definitions

Outer Frame Size: Overall pet door dimensions

Cut-Out Size: Dimensions of opening cut in homeowner's door for proper fit and pet door installation

Flap Opening Size: Usable flap size for pet to enter and exit through pet door

Interior Frame: Pet door frame with flap and 2-way lock

Exterior Frame: Pet door frame without flap or 2-way lock

2-Way Lock: White tab on bottom of interior frame used to control the pet's access to the pet door.

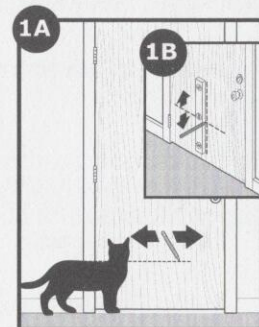
Installation in Interior Doors

Step 1

Determine Cat Door Location

- 1A.** Measure and mark your cat's shoulder height on one side of door.
- 1B.** Determine location for the cat door. Draw a vertical center line through the shoulder height line using a level.

NOTICE If homeowner's door or other application is not level, the cat door must be marked level to swing properly.



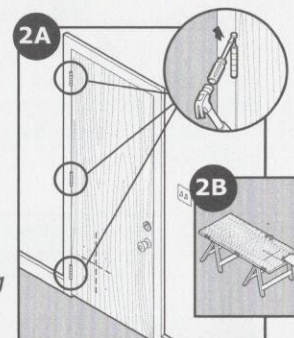
Step 2

Prepare Door

- 2A.** Remove door by removing door hinge pins.
- 2B.** Place on a raised level surface such as saw horses. Place marked side of door facing up.

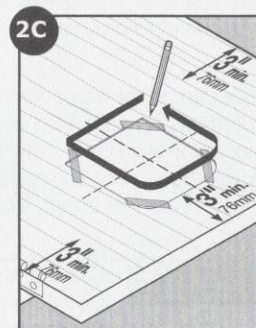
Helpful Tip: Clamp down the door to prevent it from moving.

NOTE: The cat door can be installed with the door hanging based on your skill level.



- 2C.** Match the marked lines on the door with the shoulder height and center lines on the template. Tape template in place and trace template. Make sure to trace underneath tape and connect the corners. Remove the template and any excess tape from the door.

NOTICE When applying cutting template there should be a minimum of 3" between the bottom and sides of the door and the outer edge of the cutting template to maintain the structural integrity of the door.



Step 3

Cut Cat Door Opening

3A. Drill ½" (13mm) holes in inside corners of drawn template.

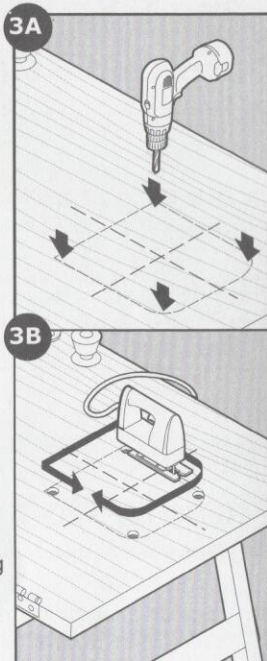
Helpful Tip: Use both hands to hold drill steady and straight at a 90° angle.

3B. Beginning in one of the holes just drilled, cut along the drawn template lines. After cutting out the opening, you may need to recut to square the opening. This is necessary for the pet door frame to fit correctly.

Helpful Tip: Apply masking or painter's tape on bottom of jigsaw and outer edges of drawn template to protect door finish. Use a file to remove burrs after drilling and cutting to make cutting and installation easier.

Helpful Tip: Use proper saw blade length and type according to door thickness and material (for example a wood blade for a wood door and a metal blade for a metal door). Cut slowly using both hands to hold the saw steady and straight at a 90° angle. This will help prevent the blade from cutting unevenly between the 2 sides of the door.

NOTICE Make sure there is nothing underneath the door where you will be drilling the holes or cutting out opening.



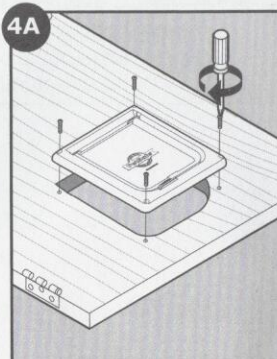
Step 4

Install Cat Door

Fit Check Before putting away your jigsaw, place the interior frame (frame with flap and 2-way lock) inside the cut-out and check the fit. Then place the exterior frame into the underside of the cut-out to check the fit. If the frames do not fit inside the opening, you may need to recut opening before proceeding with installation.

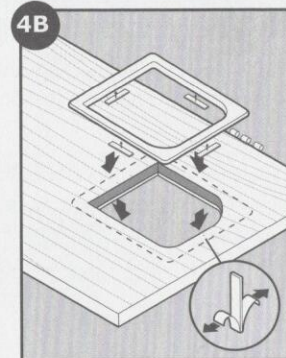
4A. Center interior frame into cut-out on door. Mark screw hole locations on door. Remove interior frame. Drill 5/64" (2mm) holes for wood and 7/64" (3mm) holes for metal. Put interior frame back onto cut-out on door. Next, use a screwdriver to drive screws to attach frame to door interior.

NOTICE Use a manual screwdriver to tighten screws. Do not overtighten. Overtightening can strip the screws.



4B. Peel liner from one side of double sided foam tape and adhere the back side of the flanges of the exterior frame. Push exterior frame into hole on back side of door to adhere it in place.

NOTICE For an interior door over ½" thick, part of the core door will be exposed after installation. Duct tape can be used to cover the core door before installing the inner and outer frames.

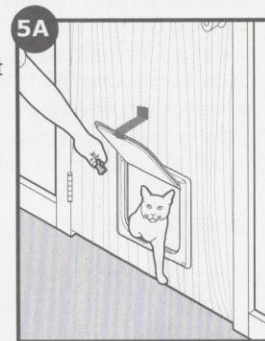


Step 5

Training Pet

5A. Rehang your door and begin training your cat. It may help for you to be on one side of the door and your cat on the other. Lift or tape open flap and try to talk your cat through the cat door. After your cat has gone through a few times, allow the flap to touch your cat's back so they will become comfortable using the cat door. If your cat will not go through the door, tape the flap open until they use it on their own. Do not use the 2-way lock until your cat is familiar with using the cat door.

Helpful Tip: Try treats or toys to encourage your cat to go through the cat door and become comfortable using it.

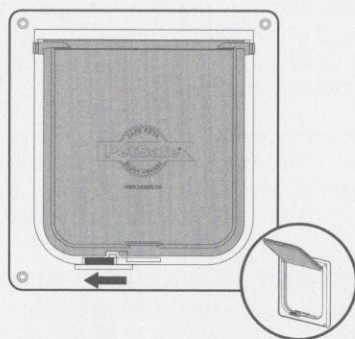


Installation in Interior Walls

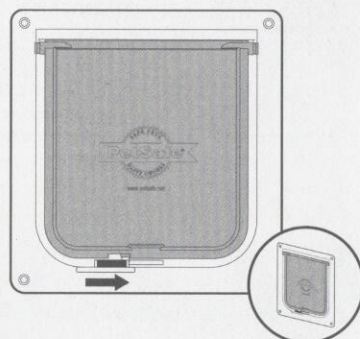
Follow the instructions for **Interior Doors** using the enclosed cutting template. Additional skills, tools and materials (such as wood framing and hardware) will be required.

2-Way Locking System

The 2-way lock is fitted on one side of your door and allows you to control your cat's access in your home. Do not use the 2-way lock until your pet is familiar with using the cat door.



Opened: Setting the pet door to the opened position allows your pet full access in your home to come and go as they please. Slide the locking tab to the left until it is in the unlocked position.



Locked: To keep your pet from using the pet door, set the 2-way lock to the locked position. Slide the locking tab to the right until it is in the locked position.

Customer Care

USA & Canada - Tel: 800-732-2677

Monday - Friday 8 AM - 8 PM / Saturday 9 AM - 5 PM

Terms of Use and Limitation of Liability

1. Terms of Use

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

2. Proper Use

This product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this product. If you are unsure whether this is appropriate for your pet, please consult your veterinarian or certified trainer. Proper use includes reviewing the entire Installation Guide provided with your product including any specific Caution statements.

3. No Unlawful or Prohibited Use

This Product is designed for use with pets only. This Product is not intended to harm, injure, or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. Modification of Terms and Conditions

Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

Warranty

One Year Non-Transferrable Limited Warranty

This Product has the benefit of a limited manufacturer's warranty. Complete details of the warranty applicable to this Product and its terms can be found at www.petsafe.net and/or are available by contacting your local Customer Care Center:

Radio Systems PetSafe Europe Ltd, 2nd Floor, Elgee Building, Market Square, Dundalk, Co. Louth, Ireland

Radio Systems Corporation, 10427 PetSafe Way, Knoxville, TN 37932 USA

Australia/New Zealand – In compliance with the Australian Consumer Law, Warranties Against Defects, effective January 1, 2012, warranty details of this Product are as follows:

One Year Non-Transferrable Limited Warranty

What is covered: Radio Systems Australia Pty Ltd (hereinafter referred to as "Radio Systems") warrants to the original retail purchaser, and not any other purchaser or subsequent owner, that its Product, when subject to normal and proper residential use, will be free from defects in material or workmanship for a period of one (1) year from the purchase date. An "original retail consumer purchaser" is a person or entity who originally purchases the Product, or a gift recipient of a new Product that is unopened and in its original packaging. When serviced by Radio Systems Customer Service, Radio Systems covers labor and parts for the first year of ownership; after the first year, a service or upgrade charge will apply relative to replacement of the Product with new or refurbished items at Radio Systems' sole discretion.

The limited warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the Radio Systems Product or transfers the property on which the Radio Systems Product is installed. This Limited Warranty excludes accidental damage due to dog chews; lightning damage; or neglect, alteration, and misuse. Consumers who purchase

products outside of Australia, New Zealand, or from an unauthorized dealer will need to return the Product to the original place of purchase for any warranty issues. Please note that Radio Systems does not provide refunds, replacements, or upgrades for change of mind, or any other reason outside of these Warranty terms.

Claims Procedure

Any claim made under this Warranty should be made directly to Radio Systems Australia Pty Ltd Customer Care Centre at:

Radio Systems Australia Pty Ltd
PO Box 765, Mudgeeraba QLD 4213
Australia Residents: 1800 786 608
New Zealand Residents: 0800 543 054
Email: info@petsafeaustralia.com.au

To file a claim, a proof of purchase must be provided. Without a proof of purchase, Radio Systems will not repair or replace faulty components. Radio Systems requests the Consumer to contact the Radio Systems Customer Care Centre to obtain a Warranty Return Number, prior to sending the Product. Failure to do so may delay in the repair or replacement of the Product. If the Product is deemed to be faulty within 30 days from date of original purchase, Radio Systems will organize for a replacement to be sent in advance of returning the faulty Product. A Post Bag will be included with the replacement Product for the return of the faulty Product. The Product must be returned within 7 days of receiving the replacement. If the Product is deemed to be faulty after 30 days from the date of original purchase, the consumer will be required to return the Product to Radio Systems at the consumer's own expense. Radio Systems will test and replace the faulty unit or its components and return to the consumer free of charge, provided the Product is within its said warranty period. This warranty is in addition to other rights and remedies available to you under the law. Radio Systems goods come with guarantees that cannot be excluded under the Australia Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you have any queries or require any further information, please contact our Customer Care Center on 1800 786 608 (Australia) or 0800 543 054 (New Zealand).